INTRODUCING RISK MANAGEMENT TECHNOLOGIES

Trusted Experts to Government and Industry.
Compliance Driven Technologies.
Sustainability Solutions.
Why Choose First Priority

Increased Insight

First Priority is an exceptional, intelligent yet user-friendly software solution. First Priority provides organisations with early warning systems, information gathering as it integrates organisational processes to align with strategy, stakeholder needs and achieve organisational goals.

First Priority enables you to strategically plan, align, execute and reinforce process improvements to deliver consistently higher performance.

First Priority builds discipline into the decision making process by simplifying complex processes. Data is centralised and accessible.

Real time data collection and reporting allows a transparency and accountability that improves bottom line results, identifying problems before they escalate.

Aligning First Priority to an organisations strategy makes this a powerful tool that delivers exceptional value.
There is a common belief that, accidents, injuries and losses could be significantly reduced if we had more and better research. Fortunately incident and root cause analysis of many thousands of incidents together with a number of wide ranging studies including those by Bird, Hauer and Phimister has discredited this belief as incorrect.

What has been demonstrated is that critical information too often remains unavailable or inaccessible to those that need it most. The consequences are known.

BTI research confirms that risk advisors spend on average 66% of their time searching for relevant information for use operationally. What hope then does the average employee or manager have in finding what they need in order to make the right decision?

It is for this reason that RMT has developed, First Priority. Developed in conjunction with global clients seeking to enhance or establish a tradition of excellence, First Priority incorporates the framework, knowledge and principles to assist your organisation deliver the results you, your employees and the community demand.

Why It Works

The core of FP has always been identifying and managing risks. Everything else flows from there.
How It Works

First Priority integrates each aspect of this technology to ensure a streamlined approach to Governance, Risk and Compliance Management.

- **RISK MANAGER**
  An early warning system that identifies records and manages hazards and risks in your organisation. Ensuring timely, concise deliver y of business intelligence to make effective decisions.

- **EVENT MANAGER**
  A structured, prioritised method for managing all kinds of events and incidents within an accelerated time frame. Compressing the time between an event and the resulting actions.

- **TEMPLATE MANAGER**
  Simple, effective templates for data collection enhancing best practise, business analysis and decision-making. This module gives you increasing flexibility to customise templates to suit your strategic objectives.

- **MESSENGER**
  A user-friendly “desktop” with critical information about risks, opportunities, events, customers, human resources, assets and contractors. Connecting all users with immediate access to data.

- **LIBRARY**
  An integrated content management system to drive business operations. A reference point, which stores all data with links and usage to all other modules.

- **ADMIN MANAGER**
  Admin Manager and Help Manager. A robust scalable frame work to support and maintain the processes of configuring and maintaining data.

- **HELP MANAGER**
  An intuitive, simple tool to help users get maximum benefit from First Priority Enterprise. With user guides, on line glossary, hints on each field and a support team to ensure FP can be maximised irrespective of skill level.
How It Works

First Priority supports the alignment of strategy, processes, people, technology and knowledge with the purpose of managing incidents, risks and opportunities as the organisation creates value.

PURPOSE
Enterprise risk, incident and compliance management platforms provide organisations a structured, disciplined approach that supports the alignment of strategy, processes, people, technology and knowledge.

PEOPLE
Without trust, who contributes insights, brings passion or innovation? Who commits to a common goal, volunteers insights or shares innovation. We provide shop floor, supervisory, domain specialist and executive ActionBoards, Kiosks and mobility to ensure all voices are heard.

PERFORMANCE
Organisations face constant change and constantly changing risks, often in hostile environments. They need simple, effective processes that are relevant to their role. They need to share knowledge and adapt quickly. If organisations ignore either need and fragmentation will not deliver performance standards stakeholders now demand.

COMPLIANCE
Business complexity, increased regulatory and market security, is driving organisations to adopt a structured approach to governance, risk and compliance. New worlds need new technologies to lead. Connecting internal and external information from disparate sources to help inform strategic decision-making is critical.
We extend inordinate resources implementing policies, procedures, performance standards and then auditing them; we even calculate theoretical risk. How can we validate the effectiveness of our controls? Given 80% of high consequence accidents are the result of compounded human and organisational errors how do we continually monitor those controls to provide our executive the assurances they need?

Dual Assurance is a strategic framework of active process monitoring, designed to discover weaknesses in critical control systems. Aligning leading and lagging indicators to detect Control Breaches provides early warning alerts.

Despite many organisations spending small fortunes and assigning numerous resources implementing comprehensive incident and risk management systems, recent incident research consistently demonstrates that most do not or cannot measure the effectiveness of controls they have implemented. Unfortunately control failures are then only discovered after significant incidents, frequently to the surprise of senior managers and executives who believed controls were in place to prevent such occurrences. In response to this challenge RMT have developed the First Priority (FP) Dual Assurance program which:

1. Embeds concise leading and lagging indicators within key risk controls that monitor the status of key system providing early warning advice should controls deteriorate below predefined risk residual levels;

2. Is driven through FP ActionBoards and metracised Risk Control Components where control effectiveness is measured by the correlation coefficient between the lead and lag indicators; and

3. In tandem these indicators provide vital real time insight into weaknesses and or deterioration within critical risk systems providing executives with the assurances they need that controls are operating as intended.
First Priority provides highly configurable, multidimensional ActionBoards coupled with powerful charting and graphing capabilities. These enable unique insight into specific risks, incidents and opportunities. Self serve users can then drill down to the underlying causes to:

- Enhance data quality facilitating decision making
- Support the automation of monitoring material risks and business performance
- Provided an integrated, enterprise perspective of interdependencies
- Communicate readily with key stakeholders
- Significantly reduces delays and enterprise operating costs and encourages participation
- Leverages data to identify root cause of issues, enabling process improvements at a fraction of the cost of your traditional business intelligence solutions
Who Uses First Priority?

RMT set out to make First Priority the best enterprise resilience management solution in the world. It was developed in partnership with a select group of leading global private and public sector organisations. It is leading edge and delivers on its promise. Some notable current users include:

- Department of Defence
- Woodside
- Inpex
- NSW Trains
- Fonterra
- Toronto Transit
- Somincor

About RMT

Since 1991, Risk Management Technologies (RMT) has worked with some of the world’s most respected organisations to develop leading-edge Risk Management solutions. Through the successful alignment of people, processes and technology, RMT delivers software-based frameworks that transform business efficiency and performance.